

**Sent:** Thursday, June 19, 2014 11:48 AM  
**To:** 'ncc-gif@googlegroups. com ([ncc-gif@googlegroups.com](mailto:ncc-gif@googlegroups.com))'  
**Subject:** [OCLC-GIF] GIF Test Report

Hello all,

Thank you all for your great support of the GIF project.

The Global ILL Framework (GIF) uses the ISO ILL protocol to transfer requests data between North America (OCLC) and Japan (NACSIS-ILL). Japanese Libraries do not submit requests on OCLC - they create the ILL requests in their own NACSIS-ILL system and those requests are transferred to OCLC. The OCLC requests North American Libraries submit on OCLC are transferred to the NACSIS-ILL.

Since these are two separate ILL systems, there are some differences and various issues and problems have been identified. This spring we began conducting various tests to verify how the two separate systems deal with the data being transferred, and to looking at different issues. This testing will also help us as GIF project plans to transition to a new version of the GIF connection, ISO/TC46 in 2017.

On behalf of NCC-ILL/DD committee, Hiro and Kazuyo Good (Co-Chairs) would like to share with you our discovery and the results from GIF Test Phase I.

**GIF Test Phase I.:** Please note that the following issues are not fixable at this point, but preventable with your cooperation:

- 1) You may not see the email address of Japan libraries on ILL requests. Please check the entry for the Japanese library at [http://guides.nccjapan.org/giflist\\_jp\\_all](http://guides.nccjapan.org/giflist_jp_all) to find an email address.
- 2) Only the first line of your address fields will appear on the Japanese system. Please see Geneva Holliday's guidance: <http://goo.gl/2W0Rnp>

Please type your entire address into the first line of the Address field or into the "notes" field or create an OCLC constant data record for the GIF Project.

- 3) COPY request with absence of the article title field may cause an "UNFILL" If a copy request is sent with a blank article title field, it will change to a loan request in the NACSIS database. Please be sure that there is information in the article title field when requesting copies from a Japanese library. If you are an ILLiad library and the article title is not populating the OCLC request form, please ask your system administrator to check your local ILLiad Customization Manager Work Form Mapping Table.  
Please see our GIF Test Phase I here: <http://guides.nccjapan.org/loader.php?type=d&id=1132818>

**GIF Test Phase II:** We are examining supply of articles by Article Exchange in detail and Japanese character issues as well. We are conducting testing this week and will report our findings when testing is complete. In brief the two issues we are looking at:

- 1) Article Exchange: Please be aware that OCLC only sends ONE update to the NACSIS system. If you mark a request as shipped and then later go back and send the article via Article Exchange, the alert generated WILL NOT be received by the requesting library. They receive the first update to "shipped" but not the second update for the AE alert.

It seems if request is marked found and scanned at the same time, the request is shipped and the AE alert is added to the request. We are testing to confirm this. For now it may be better to send a separate email containing the AE login info to the Japanese library.

- 2) Japanese Characters found in OCLC requests do not properly carry over into the NACSIS system request. While the characters display fine in ILLiad / WSILL they become corrupted on the other end. We have many examples of this and are working on resolving. If you have any issues to address or suggestions to make, please do not hesitate to share them with us.

Special thanks to the GIF Test Phase I team:

Geneva Holliday, Head of IL Services, [University of North Carolina at Chapel Hill](#)

Tsutomu Kondo, ILL, University of Tsukuba (Japan)

Mika Bonnell, GIF project support

Helpline for ILL Specialists: [ill@nccjapan.net](mailto:ill@nccjapan.net)

Please check your ILL services info up-to-date: <http://guides.nccjapan.org/giflist>

Please submit attached form for updating your ILL info.

Best,

Hiro and Kazuyo Good

ILL/DD Co-Chairs

North American Coordinating Council on Japanese Library Resources (NCC)

University of Pittsburgh